



Level 1: Alerter Training

Course Information

This information can be made available in large print, braille, audio and other languages.

Please contact the Communications Service on 0191 566 1419 or email communications@ssd.sunderland.gov.uk

Working together to stop adult abuse

Level 1: Alerter Training

This one-day multi-agency training is specifically designed for those people identified as Alerters within the City of Sunderland's Safeguarding Adults Procedural Framework.

An Alerter can be anyone who comes into contact with, or has knowledge of, an adult who is in receipt of, or who may be eligible for community care services.

In particular, this training is appropriate to any staff or volunteers who work regularly with adults who require support from others, or services, to live an ordinary life.

Clarity regarding the appropriateness of this course for you should be sought from your line manager, Individual Agency Guidance within the Procedural Framework or from the Safeguarding Adults Team.

Programme Aim

The overall aim of this training is to enhance awareness and understanding of Sunderland's Safeguarding Adults Procedural Framework and, in particular, to clarify the role and responsibilities of the Alerter within that Framework.

Objectives

By the end of the training, course participants will be:

- confident that they understand their own values and attitudes in relation to adult abuse
- able to identify the different categories of abuse as defined within the Procedural Framework
- alert to signs and symptoms of abuse and sensitive to disclosure
- clear about the specific role and responsibilities of the Alerter

- aware of the general procedures following an Alert, and of other roles and responsibilities as outlined within the Procedural Framework
- able to identify the areas where preventative measures can be applied within their own places of work, thus promoting good practice and improving the safeguarding of service users within individual work settings
- aware of, and have greater understanding of the most up-to-date issues and information relating to Safeguarding Adults.

Training Programme

The content of the day will cover the following:

- Exploring Values and Attitudes of Abuse
- Definitions and Criteria for use of Procedural Framework
- Categories, Signs and Symptoms of Abuse
- Role and Responsibilities of the Alerter
- Duty of Care
- What happens after an Alert
- Preventative Measures.

For more information please contact the Safeguarding Adults Team:

Safeguarding Adults Administration

0191 566 1736

Safeguarding Adults Training & Development Officer

0191 566 1834

Alternatively, you can visit the website:

www.alertabuse.org.uk